



# Infinity Brazil

## **BARTENDER**

### **Position Summary:**

Responsible for providing beverage service in accordance with the Company standards while also incorporating excellent sales techniques to generate revenue for the Bar Department. Responsible for the immediate supervision of the Bar Waiters and other personnel assigned to their particular bar area.

### **Principal Duties and Responsibilities:**

Prepare beverages according to guest preferences and in line with company policy and procedures.

Ensure that bar team is well trained to ensure good stock control and accurate charging to accounts.

Communicate effectively to ensure that the bar team reflects the high standards of professionalism within the company.

Ensure that the Bar team is aware of all events and activities on the ship.

Monitor inventories and equipment for shortages and damages.

Possess full knowledge of standard cocktail recipes, garnishes and presentations.

Ensure that charges are done correctly and according to procedure for waiters.  
Monitor bar costs.

Ensure compliance with the company alcohol policy.

Ensure the logging of all fridge, freezer and dishwasher temperatures in beverage venues .

Report maintenance issue promptly to the Head Bartender .

Liaise with the Head Bartender and the department to establish and maintain predetermined profit objectives without jeopardizing the standards of quality of beverages, service, and cleanliness.

Motivate the team to up sell and generate revenue.

Provide ideas to maximize beverage revenues and minimize costs reviewing current operating procedures for revenue enhancement opportunities for all bars on board the ship.

Ensure guest satisfaction measured by guest comment cards.

Ensure that assigned bar is properly stocked, set up, and open as scheduled.

Report any issue that needs attention to the Head Bartender.

Monitor guest flow in assigned bar to ensure prompt service for all guests.

Possess full knowledge of current U.S.P.H rules and regulations and maintain U.S.P.H standards at all times .

Other duties as assigned by his/her supervisor.

### **Experience**

- Minimum 2 years experience as a Bartender in a Cruise ship or in a 4/5 star hotel/resort or restaurant
- Passionate about people and able to handle guest complaints with a smile!
- Strong English written & verbal skills

\*this job description is to be considered as a general reference of duties and responsibilities for the position as it might change according to ship and cruise line.

Effective: Jan/2020