



Infinity Brazil

PHOTOGRAPHER

Position Summary:

Responsible for photographing daily events, including, but not limited to embarkation, gangways, dining rooms, portraits and any other event that may require a photographer to be present to document the event(s). Photographers will also work on gangways or in other areas “in character” as a photographic mascot. In the Photo Gallery, duties will include delivering excellent customer service whilst handling sales of photo and retail items, and dealing with guest requests and minor complaints. Subject to skills and ability, work may also be required in the Perspectives Photo Studio, onboard certain vessels.

Principal Duties and Responsibilities:

Photograph all requested events onboard and ashore as required, always being proactive to maximize image counts and image quality

- Wear mascot costumes inside/outside the ship for photo shoots, engaging guests with lively energy and enthusiasm at all times
- Deliver excellent customer service at all times by presenting a friendly, warm and calm attitude towards guests and crew at all times
- Protect all company inventory and equipment through proper handling and security procedures at all times
- Follow trained departmental and shipboard environmental rules and regulations, including use of Personal Protective Equipment, when working (or assisting other team members) in the Photo Lab
- Effectively handle guest requests and questions (photo department and general shipboard issues) at any time

- Able to use and familiar with a range of photographic equipment, including but not limited to digital SLR cameras, portrait studio equipment, computers and image editing software
 - Work with the rest of the team to continuously improve image quality, production levels and sales to achieve budgeted goals
 - Ensure departmental compliance to all hotel practices and shipboard policies by reporting to the department head any non-compliant practices
 - Represent the photo department in the best possible light in all guest and crew interactions
 - Cover all photo events as deemed necessary by the Photo Manager
- Proactively assist guests in locating their displayed photos and/or assist them in using digital photo kiosks

Experience

Minimum of two (2) years' experience at the position in Cruise Lines or 4-5 star hotels/resorts.

Advanced to fluent level of English verbal and writing skills, including the proper use of English grammar is required.

Ability to apply customer service skills when interacting with guests and coworkers.

Preferred

Technical or Graduation Course in Photography.

*this job description is to be considered as a general reference of duties and responsibilities for the position as it might change according to ship and cruise line.

Effective: Jan/2020