



# Infinity Brazil

## YOUTH STAFF | YOUTH COUNSELOR SEAZONAL YOUTH STAFF

### **Position Summary:**

The Youth counselor is responsible for the supervision and control of all youth and teen activities as it relates to the Passenger Programs and Entertainment Department.

### **Principal Duties and Responsibilities:**

Youth Staffs must be passionate about working with children.

- As a member of the Cruise Staff, the youth staffs are responsible for implementing any of the scheduled social, entertainment, sporting, recreational, theatrical, and craft programs/activities while ensuring that each activity takes place safely and promptly as scheduled.
- Youth Counselors must be comfortable speaking on a microphone and be an effective Host/Hostess with the ability to engage large groups of people of a variety of ages in a public venue.
- Youth Counselors must be comfortable with dressing up in costume and performing character roles.
- Must be comfortable speaking with parents/adults regarding general ship information as well as Youth Program policies and guidelines.
- Youth Staffs should have organizational/administrative skills and be attentive to detail when involved with reporting youth program operations and safety.
- It is the responsibility of the youth counselor to be accessible to and approachable with guests, both young and old. He/She must be a patient

listener and offer hospitality service to the guests even when the situation falls outside of the Youth Programs.

- The youth counselor assists with maintenance of storage, inventory and ordering of all equipment, supplies, gifts and prizes, which are specifically utilized in the programs.
- Must have the ability to work as a team member in cooperation with other cruise staff members, as well as with all other shipboard departments.
- Performs other related duties as assigned or as directed. The omission of specific duties does not preclude the supervisor from assigning duties that are logically related to the position.

## **Experience**

Minimum of 2 years working with kids and teens in diverse experiences such as au pairs, teaching and summer camps entertainers. Both on Cruise lines or 4 – 5 stars hotels/resorts

- Advanced to fluent written and spoken English.
- Communicate effectively with the senior management.

## **Preferred**

Graduation Bachelor in one of the following areas: Physical Education, Psychology, Literature, Tourism or Hospitality. For some cruise lines it  mandatory to have one of the graduation above.

\*this job description is to be considered as a general reference of duties and responsibilities for the position as it might change according to ship and cruise line.

Effective: Jan/2020