



Infinity Brazil

BUFFET – RESTAURANT ATTENDANT

Position Summary:

This position is responsible for providing support to the Main Dining Rooms, Buffet and Crew Mess during service and ensuring cleanliness of these areas at the completion of service. Responsible for beverage and table maintenance in an assigned station of the Buffet as directed by management.

Principal Duties and Responsibilities:

Turning over tables and promoting beverage service in the Buffet, in order to assist with the achievement of departmental guest satisfaction targets and food and beverage revenues.

Responsible for safeguarding all equipment and materials required for operation, by adhering to proper handling procedures.

Turning of tables and capitalizing on beverage service in the Buffet.

Performs other related duties as assigned or as directed. The omission of specific duties does not preclude the supervisor from assigning duties that are logically related to the position.

Must be familiar with the Safety and Environmental Protection Policy and carry out the policies and procedures appropriate for his/her position.

Set up assigned station with the required amounts of equipment and mis-en-place prior to the start of service.

Clean tables in assigned station throughout service.

Complies with sequence of service for beverage to ensure timeliness of service to guests in assigned station.

Perform side work such as silverware roll-ups, emptying trash, and stocking/cleaning beverage station.

Performs other jobs as assigned, to include but not limited to manning non-cooking buffet action stations (i.e. carving station, dessert station).

Provides support to the dining room staff by ensuring that the assigned areas and supplies are clean, and is also responsible for stocking and restocking the assigned area at all times.

Rotates and works also in the restaurant of the crew area – Crew Mess - providing same work and service as per guests area.

Experience

- Minimum 1 year experience at the position onboard a Cruise ship or in a 4/5 star hotel/resort or restaurant
- Passionate about people and able to handle guest complaints with a smile!
- Strong written & verbal skills

*this job description is to be considered as a general reference of duties and responsibilities for the position as it might change according to ship and cruise line.

Effective: Jan/2020