



# Infinity Brazil

## **ASSISTANT CABIN STEWARD – ASSISTANT STATEROOM STEWARD**

### **Position Summary:**

Responsible for the daily servicing and cleaning of guest staterooms on a prompt and professional basis, and in accordance with the company's highest standards as outlined

### **Principal Duties and Responsibilities:**

Works under the direction of the Cabin Steward/ess, assisting in the various cleaning tasks.

Empties wastebaskets and transports trash and waste to the garbage processing area and must be familiar with the onboard garbage separation system.

Must vacuum, sweep and/or scrub floors, clean showers, sinks and toilet bowls.

Helps in the cleaning of walls, ceiling, outside veranda and windows including draperies and upholstery.

Participates in the handling of guest's luggage during embarkation and disembarkation.

Must be knowledgeable with the public health rules and regulations, following them at all times.

Ensures personal appearance and personal hygiene and uniform are at all times in accordance with the company's rules and regulations.

Provides personal assistance to Guests and aims to exceed their expectations.

Must be always friendly and helpful, to all Guests regardless if they are or are not in your section.

Other duties as assigned by his/her supervisor.

**Experience**

- Minimum recent 1 year experience as a Cabin in a Cruise ship or in a 4-5 star hotel/resort.
- Passionate about people and able to handle guest complaints with a smile!
- Strong English written & verbal skills

\*this job description is to be considered as a general reference of duties and responsibilities for the position as it might change according to ship and cruise line.

Effective: Jan/2020