

# SHIPBOARD TALENT ATTRACTION TEAM

## POSITION DESCRIPTION FORM

<b>POSITION</b>	AQUATIC ATTENDANT	<b>VERSION</b>	0.001
<b>DEPARTMENT</b>	HOUSEKEEPING	<b>DATE</b>	JAN2021

### POSITION INFORMATION

Reports to (Aboard or Off Ship):	Pool & Deck Supervisor, Sr Assistant Housekeeping Manager, Housekeeping Manager	Salary (Base Rate):	\$750
Average Contract Length:	6/7 months	Tipping:	No
Position Code:	2624		

### EXPERIENCE AND EDUCATION

including competencies, skills, knowledge, certifications)

Aspect	Description
Preferred education	<input checked="" type="checkbox"/> High School Diploma <input type="checkbox"/> Bachelor's Degree <input type="checkbox"/> Master's Degree <input type="checkbox"/> Associates Degree <input type="checkbox"/> Technical Training
Area of study	Hospitality
Required working experience	Lifeguard,
Target number of years' experience	1+ years

### CARNIVAL CULTURE AND VALUES

Carnival Cruise Line is the most popular cruise brand in North America and operates a fleet of ships designed to foster exceptionally safe, fun and memorable vacation experiences at an outstanding value. Our company is committed to providing a diverse and inclusive work environment. Our focus is on continuous improvement and collaboration. Our employees have a responsibility to be accountable for all actions. We consider the environment in all aspects of our business and have a responsibility to put safety and sustainability first. We live and share a positive attitude which is based on fostering an environment of inclusion, trust, a willingness to listen, openness and integrity. Doing this helps us to achieve our ultimate goal, which is to include FUN in everything we do!

### ROLE OVERVIEW

Brief outline of what the position will be doing aboard, and the impact they will have. This will be an outward facing description, and will be used for LinkedIn, websites and other marketing avenues.

Set sail on a new career with Carnival, and help us bring the FUN to life aboard one of our fantastic vessels! We're looking for dedicated individuals to join us as Aquatic Attendants! This role will see you working on the front line with our guests ensuring that they are safe when using the Ships Pools and water park facility so they can have FUN!

You'll be overseeing the water park and pool areas ensuring there is no overcrowding, dangerous acts and that any maintenance issues are reported to your Supervisor to avoid accidents. You will be spending your time outside on the open deck so you will love being in the Sunshine! As with all of our team members, you'll be a highly visible member of the team, and will constantly interact with our guests and helping them with questions. The vacation experience we promise our guests will start with you!

# SHIPBOARD TALENT ATTRACTION TEAM

## POSITION DESCRIPTION FORM

### JOB FUNCTIONS

List the key tasks that the team member will be completing aboard. Include all critical tasks and provide sufficient detail to ensure the applicant understands the nature of the job they are applying for. Please provide 5-6 as a minimum and add extra rows as needed.

- While being assigned to open deck areas the Aquatic Attendant must be alert and vigilant to ensure that the facilities are used safely.
- The Aquatic Attendant assigned to this duty must be alert to controlling crowd behaviour, ensuring safe and orderly use of the facilities.
- While assigned to waterpark/slide duties/pools - the Aquatic Attendant are responsible for the safety and orderly conduct of guests; safe entry and exit of riders from the slides, general crowd control and enforcement of associated procedures.
- The Aquatic Attendant will be responsible to correct and report any horse-play or inappropriate behaviour to supervisors as necessary
- The Aquatic Attendant should report any safety or repairs/maintenance that may be needed for the areas he/she oversees.
- Maintains constant surveillance of guests in and around the pool, acts immediately and appropriately to secure safety of guests in the event of emergency.
- Provides emergency care and treatment as required until the arrival of emergency medical services as trained prior to assumption of duties by company dedicated company/individual.
- Correct usage, storage and labeling of all chemicals and other applicable equipment.
- Use of cleaning machines and equipment under the guidance of management to maintain the waterpark, waterslides, whirlpools and swimming pools to company standard.
- When RWF are closed, will be assign with cleaning tasks as directed by Pool and Deck supervisor or Housekeeping management such as cleaning of RWF, fecal accident cleaning, sun lounge scrubbing, cleaning around the pool areas, assisting collecting plates and cups, packing up the sun lounge, etc .
- Adhere to the company's standards regarding dress and appearance (Carnival Look Book).
- Adhere to all Carnival Values at all times.
- Ensure that chlorine, bromide and PH levels in the pools and whirlpools are maintained according to the USPH requirements. Maintain the pool logs
- Apply hospitality standards at all times in guest and crew areas.
- Advise any guest challenges immediately to Housekeeping Management.
- Follow all safety regulations during the course of duty.
- During dry docks/wet docks schedules may be altered to include the coverage of stateroom cleaning and services and or special assignments related to the circumstances.
- Follow all environmental, USPH and HESS - MS procedures as applicable for position.
- Assist with luggage delivery and related duties as instructed.
- Follow up Time and Attendance policy.

### POSITION REQUIREMENTS

- Must be a strong swimmer & comfortable around water
- Good English skills
- Strong communication skills and comfortable speaking to English speaking guests
- Prior Water Park , Lifeguard duties preferred
- Training will be provided for Shallow Water Lifeguard Certification

# SHIPBOARD TALENT ATTRACTION TEAM

## POSITION DESCRIPTION FORM

### INTERVIEW FLOW

- Hire Vue on demand
- Recruiter Call
- HireVue Live
- Job offer